

TOWN OF LEONARDTOWN

## COMMERCIAL TRASH AND RECYCLING CUSTOMERS

## TRANSITION FROM GOODE COMPANIES TO

## AFFORDABLE REFUSE AND RECYCLING

After a competitive bid process, the Town Council of Leonardtown recently awarded a five year trash and recycling collection contract to Affordable Refuse and Recycling, Inc. This contractor will begin serving Leonardtown customers on July 1, 2014. The goal of the transition plan is to execute this contractor change with no interruption in your service. Please take a moment to review this information to determine how this change will affect you and what you can do to help. If you have any questions before, during, or after the transition, please contact the Town Office at 301-475-9791.

How will you exchange my existing garbage and recycling containers?

Beginning the week of June 16<sup>th</sup>, the new contractor will begin swapping out containers for commercial customers. This process will likely take two weeks, with the goal of having all containers exchanged by July 1<sup>st</sup>. When your Goode Companies' container is removed, an Affordable Refuse's container will immediately be put in place to ensure no interruption in service. Regardless of which company's container is on site, Goode Companies will continue collecting your garbage and recyclables until July 1<sup>st</sup>.

What if I use toters instead of a metal front load container?

Continue to use the Goode Companies' toters until they are exchanged with Affordable Refuse's toters. The new contractor anticipates it will take a few weeks for all existing toters to make their way out of the system. They will collect garbage and recyclables like usual and swap out the toters along the way. Please be patient as they work through the transition. Your waste will be collected regardless of which toter is at the curb. If your toters have not been exchanged by July 18<sup>th</sup>, please report this to the Town Office at 301-475-9791.

Will my collection schedule change?

Maybe. Every effort will be made to contact customers who will have changes to their collection schedule. If you are not contacted by a Town representative, you should assume that your collection schedule will remain the same. The most significant change will be for customers that utilize cardboard recycling. The main collection day will be moved from Wednesday to Tuesday.

What if I currently have a locking container?

Affordable Refuse will exchange with another locking container.

How will this change affect my quarterly charge?

This change is effective July 1, 2014. You will not see a change in your quarterly charge until the September 30, 2014 billing period. The new service charges will not be approved by the Town Council until June 16<sup>th</sup>, but we expect the new quarterly trash charge for most customers will be up to 34% less than your existing charge!